

First Year MHA Degree Supplementary Examinations March 2026

Organizational Behaviour & Managerial Communication

(Common for 2013 and 2016 Scheme)

Time: 3 Hours

Max Marks: 100

- *Answer all questions to the point neatly and legibly • Do not leave any blank pages between answers • Indicate the question number correctly for the answer in the margin space*
- *Answer all parts of a single question together • Leave sufficient space between answers*
- *Draw table/diagrams/flow charts wherever necessary*
- *Write Section A and Section B in separate answer books (32 pages) Do not mix up questions from section A and section B*

QP Code: 127380 Section A – Organizational Behaviour 50

Essay: (20)

1. Leadership is situational. Explain

Short Essay: (10)

2. Explain the causes of conflict in the workplace

Short notes: (4x5=20)

3. Big five model of personality
 4. Mental and Health problems in organization
 5. Explain change process
 6. Differentiate between inter and intra coordination
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QP Code: 128380 Section B – Managerial Communication 50

Essay: (20)

1. Consider yourself as the company secretary of a corporate Hospital. Explain how you will prepare the annual report of the company

Short Essay: (10)

2. Discuss the role of committees in the functioning of Hospitals

Short notes: (4x5=20)

3. Press release
4. External public relations
5. Minutes of the Meeting
6. Grapevine
